



FAQ

How do I take part?

To join in our big Christmas game, nothing could be easier!

Just follow this link:

<https://sandaya.digitaservice.com/marketing/dynamicpath/map/41361/app.html?projectid=6136457146178f90bdfd78037707838-6178f90bdfd7d&lang=en>

and enter your personal details.

You can then come back every day until 24 December to discover the next stage.

How many times can I play?

You can play as many times as you like for the full duration of the game. Only your best score will be counted.

How do I win a prize?

Every day, there is a new stage to be completed. The aim is to score at least 8,000 points so you can enter the final draw on 27 December to try and win one of the many prizes at stake. There are also 2 weekend breaks to be won during the adventure: one on 10 December and the other on 16 December.

How do I know if I have won?

If your name is drawn out, we will contact you using the e-mail address you provided when you registered for the game. We will then ask for some additional information so we can send you or award you your prize.

How are the winners drawn?

The winners of the weekend breaks at stake on 10 and 16 December will be selected using an automatic random system involving all the players having reached this stage.

Similarly, for the prizes awarded on 27 December, we will draw the winners at random from among all the players having scored at least 8,000 points.

The e-mail address provided at the time of entry must be valid.

When will I receive my prize?

You've won a prize? Congratulations! Once we have received your postal details, we will send you your prize within 30 days.

How will my e-mail address be used?

Your e-mail address is used exclusively to validate your competition entry and to notify you if you win. This data will not be retained after the draw, nor will it be passed on to a third party.

Please note that the first time you take part, we invite you to subscribe to our newsletter so you can stay up to date with the latest news and good deals from Sandaya.

Got another question?

Please contact us via our Facebook page: <https://fr-fr.facebook.com/Sandaya.Campings/>

We'll be delighted to answer!